

Product Near-End-of-Life Notification

MultiModem[®] ZBA Desktop Business Modems – Voice Models Only

Date: January 10, 2019

I. Summary

Due to the discontinuation of critical components and decreased market demand, the MultiModem[®] ZBA desktop business modems (voice models only) listed in this announcement are changing status from **Active** to **Near-End-of-Life (NEOL)** effective immediately.

No new replacement models are available.

II. Part Numbers Impacted

NEOL Ordering Part Numbers	UPC
	
MT9234ZBA-V-NPS	789407345753
MT9234ZBA-V-NPS-CP	789407353932
MT9234ZBA-V-NAM	789407344046
MT9234ZBA-V-EU	789407344930
MT9234ZBA-V-GB/IE	789407344947
MT9234ZBA-V-IEC	789407349812

Contents:

- [I. Summary](#)
- [II. Part Numbers Impacted](#)
- [III. Key Dates](#)
- [IV. Warranty and Support](#)
- [V. Suggested Action Plan](#)
- [VI. Additional Information](#)

III. Key Dates

Near-End-of-Life (NEOL) Date: January 10, 2019

Last Time Buy Date: April 10, 2019 (or while supplies last)

Last Ship Date/End-of-Life (EOL) Date: June 10, 2019

Last Time Buy Information

- By April 10, 2019, submit confirmed order quantities for guaranteed availability with a Non Cancellable, Non Returnable (NCNR) order.

Note: All orders placed for products listed in this announcement require an NCNR agreement. Last time ship dates are negotiable with an NCNR agreement. Please contact your MultiTech sales representative for details and a copy of the agreement.

IV. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

V. Suggested Action Plan

We recommend the following actions be taken:

- Work with your MultiTech sales representative if your company is interested in placing an N.C.N.R. (Non-Cancellable, Non-Returnable) purchase order for any remaining devices that you require.
- Forward this announcement to others within your organization who are actively involved in the sale or support of the devices listed in this announcement.
- Notify existing customers who have been using these devices to see if they wish to purchase any additional units.

VI. Additional Information

If you have any questions or require additional information on this Product Near-End-of-Life Notification, please contact your MultiTech sales representative:

World Headquarters – U.S.

+ (763) 785-3500 | sales@multitech.com

EMEA Headquarters – UK:

+ (44) 118 959 7774 | sales@multitech.co.uk