



Product Near-End-of-Life Notification

MT5656ZDX-V Series MultiModem[®] ZDX Analog Desktop Modems Voice Models Only

Date: August 7, 2017

I. Summary

Due to a critical component end-of-life, the status of the MT5656ZDX-V family of analog desktop Data/Fax/Voice modems are changing status from **Active to Near-End-of-Life (NEOL)** effective immediately. MultiTech has a limited supply of the necessary components to build all the models in this announcement. Orders will be accepted on a first come, first serve basis.

There are no direct recommended replacement models available for these modems. If you are purchasing these models and are not using the speaker and mic voice functionality you can use the standard [MT5656ZDX Data/Fax models](#) as replacements.

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Note: This announcement does not affect the MT5656ZDX series of Data/Fax modems.

Reference key dates in Section III for last time buy information.

II. Part Numbers Impacted

NEOL Ordering Part Numbers	UPC
MT5656ZDX-V	789407030918
MT5656ZDX-V-CP	789407334917
MT5656ZDX-V-NPS	789407345401
MT5656ZDX-V-EU	789407031106
MT5656ZDX-V-EU-CP	789407339820
MT5656ZDX-V-GB/IE	789407031120
MT5656ZDX-V-FR	789407031144
MT5656ZDX-V-BE	789407031069

NEOL Ordering Part Numbers	UPC
MT5656ZDX-V-NL	789407031083
MT5656ZDX-V-SE/IS	789407031168
MT5656ZDX-V-FI	789407031182

III. Key Dates

Near-End-of-Life (NEOL) Date: August 7, 2017

Last Time Buy Date: February 7, 2018 or while supplies last

Last Ship Date/End-of-Life (EOL) Date: May 7, 2018 or while supplies last

Last Time Buy Information

- A limited supply of critical components needed to build the MT5656ZDX-V series are still available. We will continue to accept orders while supplies last.
- Submit confirmed order quantities for guaranteed availability with a Non Cancellable, Non Returnable (NCNR) order.

Note: All orders placed for products listed in this announcement require an NCNR agreement. Last time ship dates are negotiable with an NCNR agreement. Please contact your MultiTech sales representative for details and a copy of the agreement.

IV. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

V. Suggested Action Plan:

We recommend the following actions be taken:

- Work with your MultiTech sales representative if your company is interested in placing an N.C.N.R. (Non-Cancellable, Non-Returnable) purchase order for any remaining devices that you require.
- Forward this announcement to others within your organization who are actively involved in the sale or support of the devices listed in this announcement.
- Notify existing customers who have been using these devices to see if they wish to purchase any additional units.

VI. Additional Information

If you have any questions or require additional information on this Product Near-End-of-Life Notification, please contact your MultiTech sales representative:

World Headquarters – U.S.

+(763) 785-3500 | sales@multitech.com

EMEA Headquarters – UK:

+(44) 118 959 7774 | sales@multitech.co.uk

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