



**Tripp Lite**  
1111 W. 35th Street  
Chicago, IL 60609 USA  
Telephone: 773.869.1234  
www.tripplite.com

INTERNETOFFICE500 is not for sale in Colorado, Vermont and Washington state. Customers in these states should purchase the recommended ENERGY STAR® 2.0 model instead: OMNISMART550MX.

Learn more about [ENERGY STAR 2.0](#) and [sales restrictions](#) in these states.

## Internet Office 120V 500VA 280W Standby UPS, USB port, 6 Outlets, Tel/DSL/Ethernet Protection

MODEL NUMBER: INTERNETOFFICE500



### Highlights

- 500VA tower 120V standby UPS
- Maintains AC output during power failures
- 3 UPS battery supported outlets, 3 surge-only outlets
- USB port, TEL/DSL/ethernet protection
- NEMA 5-15P input plug and 6 NEMA 5-15R outlets

### Package Includes

- INTERNETOFFICE500 UPS System
- USB cable
- Phone cable
- Instruction manual

### Description

Tripp Lite's INTERNETOFFICE500 standby UPS system offers surge suppression and long-lasting battery support for personal computers, internetworking equipment and other sensitive electronics. Internal UPS circuits support entry-level PC systems for up to 30 minutes during power failures and brownouts so that connected equipment can be shut down without data loss. Offers complete desktop power protection in an attractive gray tower configuration. Includes 3 battery-supported outlets for computer, monitor and one vital system peripheral, plus 3 additional surge suppression-only outlets for printers and other system accessories not requiring battery support. USB port enables optional unattended system shutdown without data loss in case of extended power failure; cable included. PowerAlert software available via FREE download. Built-in TEL/DSL or ethernet line surge suppression protects connected equipment from damaging surges. Built-in audible alarm and 3 front-panel LEDs indicate line power status, battery power status and battery low/replace status. 500VA/280W power handling ability supports entry-level PCs, network workstations, point-of-sale equipment, small business phone systems, audio/video equipment and home theater systems. Offers 4.6 min. battery runtime with a full load of 500VA and 14.8 min. with a half load of 250VA. Supports user battery replacement via built-in access panel. \$150,000 connected equipment insurance (USA, Puerto Rico, & Canada only).

### Features

- INTERNETOFFICE500 standby UPS system offers UPS battery support, plus complete AC and tel/Ethernet modem line surge suppression
- Supports entry level PC systems for up to 30 min. during brownouts and power failures, enabling safe system shutdown
- Supports a max load of 500VA/280W for 4.6 min.
- Supports a half load of 250VA/140W for 14.8 min.



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- Supplies battery-derived AC output during brownouts starting at 99V and overvoltages starting at 147V; user adjustment allows fine tuning of brownout response to any setting from 83V to 99V
- Attractive gray tower configuration
- Includes 3 battery-supported outlets, 3 surge suppression-only outlets and 6-ft. AC line cord (all NEMA 5-15)
- USB port enables data-saving unattended shutdown when used with Tripp Lite's PowerAlert software, available via FREE download from [www.tripplite.com/poweralert](http://www.tripplite.com/poweralert)
- HID-compliant USB port also enables integration with built-in power management and auto shutdown features of Windows and Mac OS X
- Supports Tripp Lite's WatchDog software application to restore unresponsive programs by automatically restarting them and rebooting completely locked computers by automatically switching UPS power off and back on again
- Dateline suppression jacks protect a single dialup phone/DSL line or network Ethernet line connection
- Audible alarm and 3 front-panel LEDs indicate line power, battery power and battery low/replace status
- 500VA/280W power handling ability supports a variety of computer, internetworking, telecom and consumer electronics equipment
- Supports user battery replacement via built-in access panel
- Optional PDUB15 bypass PDU enables hot-swappable UPS replacement with no disruption to connected equipment
- Compatible with 120V/60Hz applications for USA, Canada, Mexico and more
- \$150,000 connected equipment insurance (USA, Puerto Rico, & Canada only)

## Specifications

| OVERVIEW                           |                                     |
|------------------------------------|-------------------------------------|
| UPC Code                           | 037332032706                        |
| UPS Type                           | Standby                             |
| INPUT                              |                                     |
| Rated input current (Maximum Load) | 10A                                 |
| Nominal Input Voltage(s) Supported | 120V AC                             |
| UPS Input Connection Type          | 5-15P; Right-Angled                 |
| UPS Input Cord Length (ft.)        | 6                                   |
| UPS Input Cord Length (m)          | 1.8                                 |
| Recommended Electrical Service     | 15A 120V                            |
| Input Phase                        | Single-Phase                        |
| OUTPUT                             |                                     |
| Output Volt Amp Capacity (VA)      | 500                                 |
| Output Watt Capacity (Watts)       | 280                                 |
| Nominal Voltage Details            | 115v nominal output in battery mode |
| Frequency Compatibility            | 60 Hz                               |



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|   |  |
|---|--|
| Output Voltage Regulation (Battery Mode)        | +/- 5%   |
| UPS Output Receptacles (Surge Suppression Only) | 3 UPS outlets, 3 surge-only outlets  |
| Hot-Swap PDU options                            | PDUB15 (2U / 8 5-15R outlets)  |
| Output AC Waveform (AC Mode)                    | Sine wave  |
| Output AC Waveform (Battery Mode)               | PWM sine wave  |
| Nominal Output Voltage(s) Supported             | 110V; 115V; 120V   |
| Output Receptacles                              | (6) 5-15R  |
| Individually Controllable Load Banks            | No   |
| <b>BATTERY</b>                                  |  |
| Full Load Runtime (min.)                        | 4.6 min. (280w)  |
| Half Load Runtime (min.)                        | 14.8 min. (140w)   |
| Expandable Runtime                              | No   |
| DC System Voltage (VDC)                         | 12   |
| Battery Access                                  | Battery access door  |
| Internal UPS Replacement Battery Cartridge      | &nbsp;<a class="productLink" href="//www.tripplite.com/UPS-Replacement-Battery-Cartridge-Tripp-Lite-APC-Belkin-Best-Powerware-Liebert-other-UPS~RBC51">RBC51</a>&nbsp; |
| Battery Replacement Description                 | Hot-swappable, user replaceable batteries  |
| <b>USER INTERFACE, ALERTS &amp; CONTROLS</b>    |  |
| Switches  | 2 Switches control off/on power status and alarm-cancel/self-test operation  |
| Alarm Cancel Operation                          | Power-fail alarm can be silenced using alarm-cancel switch; once silenced, alarm will re-sound to indicate low-battery status  |
| Audible Alarm                                   | Audible alarm indicates power-failure and low-battery conditions   |
| LED Indicators                                  | 3 LEDs indicate line power, battery power and battery low/replace status   |
| <b>SURGE / NOISE SUPPRESSION</b>                |  |
| UPS AC Suppression Joule Rating                 | 480  |
| UPS AC Suppression Response Time                | Instantaneous  |
| UPS Dataline Suppression                        | 1 line TEL/DSL (1 in / 1 out); 10/100Base T Ethernet   |
| EMI / RFI AC Noise Suppression                  | Yes  |
| AC Suppression Joule Rating                     | 480  |
| AC Suppression Response Time                    | Instantaneous  |
| <b>PHYSICAL</b>                                 |  |



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| Primary Form Factor   | Tower   |
| Installation Form Factors Supported with Included Accessories | Tower   |
| Installation Form Factors Supported with Optional Accessories | Wallmount (&nbsp;<a class="productLink" href="//www.tripplite.com/Wall-Mount-Bracket-Installation-Accessories-for-UPS-Systems~UPSWM">UPSWM</a>&nbsp;> tower mounting kit)   |
| Primary UPS Depth (mm)  | 178   |
| Primary UPS Height (mm)                                       | 216   |
| Primary UPS Width (mm)  | 132   |
| Shipping Dimensions (hwd / cm)                                | 23.50 x 20.57 x 30.23   |
| Shipping Dimensions (hwd / in.)                               | 9.25 x 8.10 x 11.90   |
| Shipping Weight (kg)  | 6.08  |
| Shipping Weight (lbs.)  | 13.40   |
| UPS Housing Material  | PVC   |
| UPS Power Module Dimensions (hwd, cm)                         | 21.59 x 13.21 x 17.78   |
| UPS Power Module Dimensions (hwd, in.)                        | 8.5 x 5.2 x 7   |
| UPS Power Module Weight (kg)                                  | 6.35  |
| UPS Power Module Weight (lbs.)                                | 14  |
| <b>ENVIRONMENTAL</b>  |   |
| Operating Temperature Range                                   | +32 to +104 degrees Fahrenheit / 0 to +40 degrees Celsius   |
| Storage Temperature Range                                     | +5 to +122 degrees Fahrenheit / -15 to +50 degrees Celsius  |
| Relative Humidity   | 0 to 95%, non-condensing  |
| AC Mode BTU / Hr. (Full Load)                                 | 68  |
| AC Mode Efficiency Rating (100% Load)                         | 94%   |
| <b>COMMUNICATIONS</b>   |   |
| PowerAlert Software   | For local monitoring via the UPS's built-in USB port, download PowerAlert Local software at <a href="https://www.tripplite.com/poweralert">https://www.tripplite.com/poweralert</a>   |
| Communications Cable  | USB interface cable included  |
| WatchDog Compatibility  | Supports Watchdog application, OS and hard-reboot restart options for remote applications   |
| Network UPS Tools Compatibility                               | NUT compatible. See the full list of Tripp Lite NUT compatible UPS systems at <a href="http://www.networkupstools.org/stable-hcl.html?manufacturer=Tripp+Lite">http://www.networkupstools.org/stable-hcl.html?manufacturer=Tripp Lite</a> |
| Communications Interface                                      | USB (HID enabled)   |
| <b>LINE / BATTERY TRANSFER</b>                                |   |
| Transfer Time   | 2-4 milliseconds  |
| Low Voltage Transfer to Battery Power (Setpoint)              | 99V (adjustable to 83V via potentiometer)   |



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| High Voltage Transfer to Battery Power (Setpoint)           | 176 (adjustable to 147 via potentiometer)   |
| <b>FEATURES &amp; SPECIFICATIONS</b>                        |   |
| Cold Start (Startup in Battery Mode During a Power Failure) | Cold-start operation supported  |
| High Availability UPS Features                              | Hot swappable batteries   |
| Green Energy-Saving Features                                | Greater than 95% efficiency - GREEN UPS   |
| <b>STANDARDS &amp; COMPLIANCE</b>                           |   |
| UPS Certifications  | Tested to UL1778 (USA); Tested to CSA (Canada); Tested to NOM (Mexico); Meets FCC Part 15 Category B (EMI)                        |
| <b>WARRANTY</b>   |   |
| Product Warranty Period (U.S. & Canada)                     | 3-year limited warranty   |
| Product Warranty Period (Latin America)                     | 3-year limited warranty   |
| Product Warranty Period (International)                     | 2-year limited warranty   |
| Product Warranty Period (Mexico)                            | 3-year limited warranty   |
| Connected Equipment Insurance (U.S., Canada & Puerto Rico)  | \$150,000&nbsp;<a class="insuranceLink" href="//www.tripplite.com/support/insurance-policy">Ultimate Lifetime Insurance</a>&nbsp; |

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