

SIERRA WIRELESS END OF LIFE NOTICE

OVERVIEW

DATE ISSUED:	October 26, 2021	TRACKING NUMBER:	4134882
PRODUCTS AFFECTED:	HL7518, HL7528, HL7529, HL7538, HL7539, HL7548, HL7588, MC-HL7588 HL7618RD, HL7648, HL7650, HL7688, HL7690, HL7692 HL8548, HL8549 GL7500, GL7600, GL8200		
FOR DISTRIBUTION TO:	Sierra Wireless distribution and customers		

Summary

End of Life of all Sierra Wireless 4G and 3G modules and gateways using Intel chipsets.

Details of Change

Sierra Wireless is discontinuing the HL75xx, HL76xx, and HL85xx modules, and the GL8200, GL7500, and GL7600 gateways. There will be very limited availability of these products in 2022, after which there will be no further shipments. This discontinuance is required due to the lack of availability of cellular chipsets used in these products. This lack of availability is caused by industry-wide supply chain disruptions resulting from the COVID-19 pandemic, and is unfortunately outside our control.

Customers wishing to purchase any of the affected modules or gateways in 2022 should confirm their interest with their account manager by November 5, 2021. Any purchase orders previously submitted to Sierra Wireless that do not have a confirmed ship date in 2021 should be reaffirmed or cancelled by November 5, 2021. If interest exceeds the available supply, Sierra Wireless will allocate supply and inform customers accordingly. All other purchase orders will be cancelled. Customers should then confirm their allocations by placing a purchase order. New and reaffirmed purchase orders may not be cancelled by customers.

Sierra Wireless recommends customers migrate to alternative 4G modules and gateways:

- RC7611/RC7611-1: CAT4/CAT1 modules for North America
- o RC7620/RC7620-1: CAT4/CAT1 modules for Europe, Middle East, Africa, Australia and New Zealand
- o RC7630/RC7630-1: CAT4/CAT1 modules for Japan, Korea
- HL7810/HL7812: CATM1 modules with global coverage, with or without 2G fallback
- FX30: CATM1 and CAT1 programmable IoT gateways
- GL7611/GL7605: CAT4 IoT gateways for North America, Japan (in development, expected availability Q1'22)
- o GL7812: CATM1 IoT gateway with global coverage, 2G fallback (in development, expected availability Q2'22)

For information on Sierra Wireless RC76 and HL78 Series modules, and other products, go to: https://www.sierrawireless.com/iot-solutions/iot-modules/smart-modules/ https://www.sierrawireless.com/iot-solutions/iot-modules/smart-modules/ https://www.sierrawireless.com/iot-solutions/iot-modules/lpwa-modules/

Effective Dates

Requests for 2022 shipments must be received by **November 5th, 2021**. Allocations with approximate shipment dates will be communicated by **November 15th, 2021**. Non-cancellable purchase orders must then be received by **November 30th, 2021** to confirm allocations.

The LTS (Last Time Shipment) date is January 31st, 2023. All shipments are expected to complete on or before this date.

More information

For more information please contact your Sierra Wireless account manager.